



Standards Committee

Date **Friday 7 September 2012**
Time **10.00 am**
Venue **Committee Room 1A - County Hall, Durham**

Business

Part A

**Items during which the Press and Public are welcome to attend.
Members of the Public can ask questions with the Chairman's agreement.**

1. Minutes of the Meeting held on 29 May 2012 (Pages 1 - 4)
2. Declarations of Interest, if any
3. Overview of the New Standards Regime
Presentation by the Monitoring Officer.
4. Performance Report for quarter 1, 2012/13: Complaints, Compliments and Suggestions - Report of Corporate Director, Neighbourhood Services (Pages 5 - 28)
5. Annual Report Statutory Adult Social Care Complaints, Compliments and Comments 2011/2012 - Report of Corporate Director, Children and Adults Services (Pages 29 - 66)
6. Openness and Transparency on Personal Interests - Report of Head of Legal and Democratic Services and Monitoring Officer (Pages 67 - 80)
7. Such other business as in the opinion of the Chairman of the Meeting is of sufficient urgency to warrant consideration.
8. Any resolution relating to the exclusion of the public during the discussion of items containing exempt information.

Part B

Items during which it is considered the meeting is not likely to be open to the public (consideration of exempt or confidential information)

9. Appointment of Independent Persons to Assist with the Standards Process - Report of Head of Legal and Democratic Services and Monitoring Officer (Pages 81 - 84)
10. Local Investigation - Case Reference LA186 - Report of Head of Legal and Democratic Services and Monitoring Officer (Pages 85 - 94)
11. Update on the handling of Current Complaints - Report of Head of Legal and Democratic Services and Monitoring Officer (Pages 95 - 100)
12. Such other business as in the opinion of the Chairman of the Meeting is of sufficient urgency to warrant consideration.

Colette Longbottom

Head of Legal and Democratic Services

County Hall
Durham
30 August 2012

To: The Members of the Standards Committee

Councillor P Charlton (Chair)
Councillor J Shiell (Vice Chair)

Councillors J Armstrong, A Bainbridge, E Bell, C Carr, D Farry, G Holland,
D J Southwell, W Stelling and M Williams